## TOWN OF DAVIE TOWN COUNCIL AGENDA REPORT

**TO:** Mayor and Council members

FROM/PHONE: Frank Apicella, Information Systems Director, 797-1063

**SUBJECT:** Resolution

TITLE OF AGENDA ITEM: A RESOLUTION OF THE TOWN OF DAVIE, FLORIDA, FOR COMPLETION OF THE FIRST PHASE OF TELEPHONE AND DATA INFRASTRUCTURE FOR TOWN GOVERNMENT FACILITIES, APPROVING THE BID AWARDED BY BROWARD COUNTY TO BELLSOUTH FOR TELECOMMUNICATION CABLING, AND AUTHORIZING THE MAYOR TO EXECUTE A CONTRACT FOR SUCH EQUIPMENT AND SERVICES.

REPORT IN BRIEF: In 1999, the \$5 million Public Improvement Revenue Bond, Series 1999 passed. Part of this bond money was allocated to the purchase of a Private Branch Exchange (PBX), which is a large digital telephone switching system located within the user's business complex. The Town already has one PBX to handle the needs of the Police Department. Phase One (cabling) of this project was estimated to require \$84,075 of the \$170,000 still available on the bond. However, due to employee/ station additions, departmental moves (both completed and projected), and an allowance for moderate growth, an additional \$15,272 is required to finish Phase One. Phase Two, purchasing the PBX equipment, will require the remaining \$70,653 of the \$170,000 and approximately \$245,000 of additional capital acquired through future bond money.

Phase One, using BellSouth, is already underway and utilizes the Broward County/BellSouth Telephone Systems Master Agreement authorized by R-2001-179. This Master Agreement is too large to attach, but is available in the Information Systems Dept. However, the Cost Schedule is attached. This first phase re-cables the Town Hall complex, Parks and Recreation/Fire Administration, Public Works, and a few outlying facilities such as Utilities Operations. This infrastructure will allow for growth in both network and telephone transmission speeds over time. Current phone and computer network systems will continue to operate until the PBX switch has been installed and tested in Phase Two of the project.

PREVIOUS ACTIONS: \$5 million Public Improvement Revenue Bond, Approved

December 15, 1999

**CONCURRENCES:** Not Applicable

**FISCAL IMPACT:** Balance of Phase I Cabling:

Has request been budgeted? yes
If yes, expected cost: \$15,272

Account Name and No.: PBX and Wiring, 03002995136951

**RECOMMENDATION(S):** Motion to approve the resolution.

Attachment(s): Resolution, Procurement Authorization, 2 BellSouth Contracts,

Chronology of Master Agreement, and Cost Schedule (Exhibits B and C).

| RESOLUTION |  |
|------------|--|
|            |  |

A RESOLUTION OF THE TOWN OF DAVIE, FLORIDA, FOR COMPLETION OF THE FIRST PHASE OF TELEPHONE AND DATA INFRASTRUCTURE FOR TOWN GOVERNMENT FACILITIES, APPROVING THE BID AWARDED BY BROWARD COUNTY TO BELLSOUTH FOR TELECOMMUNICATION CABLING, AND AUTHORIZING THE MAYOR TO EXECUTE A CONTRACT FOR SUCH EQUIPMENT AND SERVICES.

WHEREAS, the Town needs additional telephone/data communication cabling services; and,

WHEREAS, Broward County has awarded such a contract to BellSouth; and WHEREAS, the purchase of the PBX equipment shall be acquired on a subsequent resolution, when funds are available; and

WHEREAS, employee/station additions, departmental moves, and an allowance for moderate growth has resulted in additional voice/data locations; and

WHEREAS, after review, the Town Council wishes to accept the contract rates and other terms and conditions in the above referenced contract.

NOW, THEREFORE, BE IT RESOLVED BY THE TOWN COUNCIL OF THE TOWN OF DAVIE, FLORIDA:

SECTION 1: The Town Council hereby accepts the prices, terms, and conditions of the attached contract associated with the Telephone Systems Master Maintenance Agreement RLI 060597-RB.

<u>SECTION 2</u>: The Town Council hereby authorizes the expenditure from the PBX and Wiring Account.

SECTION 3: This resolution shall take effect immediately upon the passage and adoption.

PASSED AND ADOPTED THIS \_\_\_\_\_ DAY \_\_\_\_\_\_, 2001.

MAYOR/COUNCIL MEMBER

Attest:

TOWN CLERK

APPROVED THIS \_\_\_\_\_, DAY \_\_\_\_\_, 2001.

## **TOWN OF DAVIE** PROCUREMENT AUTHORIZATION

**ACCOUNT NUMBER** 

## **BUDGET ITEM & DESCRIPTION**

**APPROXIMATE COST** 

03002995136951

PBX and Wiring

\$15,272

## **Method of Procurement** (check the one that applies)

**Open Competitive Bidding** 

Piggyback on Broward County Master Maint. Agreement RLI 060597-RB X **Sole Source** 

| Checklist Specification & List Of Vendors M | lust Be Attac | hed                       |
|---|---------------|---------------------------|
|   | Signed        | Department Head           |
|   |               | Department Head           |
|   | Have Fund     | ds Been Reserved          |
|   | Date          | Signed                    |
|   | Signed        |                           |
| BIDS SU                                     | JBMITTED      | Town Administrator        |
| VENDOR                                      |               | <u>COST</u>               |
| BellSouth Communications Systems LLC        |               | \$15,272                  |
| _   |               |                           |
|   |               |                           |
|   |               |                           |
|   |               |                           |
|   |               |                           |
|   |               |                           |
|   |               |                           |
|   | Signed        |                           |
|   | oigned        | Purchasing Specialist     |
| Town Administrator's Recommendation         |               |                           |
| <u>Vendor</u>                               |               | <u>Cost</u>               |
| BellSouth Communications Systems LLC        |               | \$15,272                  |
|   |               |                           |
|   | Signed        | Town Administrator        |
|   |               | 10WII AUIIIIIIIIIIIIIIIII |



### BELLSOUTH COMMUNICATION SYSTEMS, INC. TELECOMMUNICATIONS WIRING PROPOSAL

Submitted to: Town of Davie Service Address:

Town Hall, 4700 bldg, 3500, bldg, Public Works Garage, Public Works Storage, Public Works Trailer, and Fire Station # 1, in Davie, Florida

Proposal Date: 11 14 01 BICS Engineer: Todd Stagg, RCDD

Proposal and Pricing Valid for 60 Days from Proposal Date

PURSUANT TO MASTER AGREEMENT NO. CPE61537 cust. ID 52248 loc1, BELLSOUTH WILL PROVIDE AND INSTALL THE FOLLOWING:

Thank you for this opportunity to provide pricing for the following additional work necessary to complete town wide installation of the new voice and data infrastructure. BellSouth has previously been awarded the original cabling project for \$84,075.00. In that project the Town of Davie purchased the installation of 175 dual cable runs comprising of 1 x Cat 5 E and 1 Cat 6 connections. A survey was conducted to pin point actual locations of the drops and it was discovered that the requirement was greater than expected. BellSouth expanded the count to include 221 dual drops, 32 single voice, and 25 single data locations. These additional drops were included at no additional cost to the Town of Davie. In effort to try to meet your cabling needs, we estimate that you will need 42 additional dual drop locations. The cost for BellSouth to provide this service will be \$13,427.00.

In addition a fiber optic tie cable will be required. This new fiber cable will be used to connect the existing fiber optic cable in the computer room to the new PBX room. The cable will be 24 strand MM and will be installed in innerduct. The price for this new fiber connection is \$1,845.00.

#### Project Scope review:

Your new cabling system will consist of two cables to be installed at each user location. Per our walk throughs we have estimated that your current requirements are for an additional 42 locations.

#### PATHWAYS

It is our assumption that all conduit pathways will be existing or would be provided by the Davie Facilities Department. BellSouth will provide all necessary fire stopping for the our communication pathways. Again we assume that the Facilities Department will provide all slab penetrations.

#### HORIZONTAL CABLING

#### Installation:

The horizontal cables on each floor will originate from the communications closet or panel. All horizontal cables will be terminated in patch panels. The patch panels will be installed with horizontal wire managers above and below each panel when there is more than one panel installed.

Each work area outlet will receive two horizontal cables. Each of those cables will have their own distinct circuit ID. All cabling for this project that is not installed within conduit will be installed secured in the ceiling of the building structure in its own support system. The cabling will be installed wherever possible above all other utilities within the ceiling, and will not rest on or use the support structure of other trades work. All cabling will follow general routes through hallways and will avoid, wherever possible, routes through individual work areas. All cable bundles will not exceed groupings that will cause the cables on the bottom of the bundle at the supports to become cinched or unduly compressed by the weight of the bundle.

#### WORK AREA OUTLETS (WAO)

As stated above, each WAO, unless otherwise specified, will consist of two horizontal cables. All WAOs that reside in wall outlets will be installed in a dual flush mount outlet.

All WAOs that reside in modular furniture will be installed in a dual surface mount outlet.

All connectors in all outlets will match the color of the faceplate (unless otherwise specified by the customer in our kickoff meeting).

#### LABELING

All cables installed in this system will be labeled. The labeling will be done in a neat manner, using computer-generated labels. At no time for any reason will hand writing be used to label any portion of this installation.

#### INSTALLATION COMPLIANCE

This installation will be completely compliant with all the following codes, regulations and standards:

The National Electric Code EIA/TIA 568A EIA/TIA 569 All applicable building codes All manufacturer guidelines BICSI TDMM

#### CONTRACTOR QUALIFICATIONS

#### BellSouth

Does will have a RCDD on staff and overseeing on this project.

- BellSouth will use one of our certified business partners to perform this
  installation.
- BellSouth will provide any required permitting as required for this installation
- BellSouth has adequate coverage for Workmen's Compensation. Contracting BellSouth has General Liability insurance with adequate coverage BellSouth is certified by the manufacturer to provide extended warranties for the Ortronics/Berk-Tek cabling system.
- BellSouth has and will provide documentation for proof of licensing, manufacturer's certification and insurance coverage's.

### GROUNDING

All racks and panels in this project will be grounded. Each rack will be individually grounded with a #6AWG green insulated ground wire, run to a BellSouth provided common bus bar only. The Facilities Department must provide the ground from the main power panel for the building. Per proper grounding procedures, BellSouth will bond all equipment racks and termination panels.

#### TESTING

All horizontal cabling will be tested according to the manufacturer's guidelines for the category of cabling installed.

#### DOCUMENTATION

As part of this installation, the BellSouth will provide a documentation package. This documentation package will consist of marked (customer provided) floor plans showing all work area outlets and their associated numbering. Additionally, BellSouth will provide test results for all cabling installed for this project. These test results will be provided in both hard copy and on disk. All cables that have a patch cord will be tested for channel performance and all un-patched cables will be tested for link performance per manufacturer specs..

#### WARRANTY:

BellSouth will provide the manufacturer's extended product warranty and applications assurance. This warranty must cover the entire channel performance (As mentioned above, a channel warranty will only be extended on the cables that have a patch cable. All un-patched cables will be tested and warranted for link performance.

We hereby propose to provide and install the above listed labor and materials in accordance with the above specifications for the sum of: \$ 13,427.00 for the 42 dual cable drops and \$1,845.00 for the new fiber link to the PBX room. Excluding applicable sales tax.

Payment will be made as follows: Per Master Agreement

All material is warranted under the Master Agreement to be as specified. All work will be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications will be executed only upon written Change Orders prepared by BellSouth and signed by Customer showing the cost and time impact of the changes. All agreements contingent upon strikes, accidents, or any other factors beyond our control. This proposal is subject to acceptance within 60 days and is void thereafter.

Signature: Date: //-/4-6i
Todd Stagg, RCDD
BellSouth Communication Systems, Inc.
BICS ENGINEER

#### ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

#### ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

| Option for 42 x Category 5E/6       | = \$ 13,427.00           |
|-------------------------------------|--------------------------|
| Option price for New 24 strand fibe | er = \$ 1,845.00         |
| Customer:                           | Date                     |
| Customers Purchase Order Numbe      | r, Contact, and Address: |
| P.O. #An                            | nount= \$                |
| Invoice Attention to:               |                          |
| Address :                           |                          |
| Signature:                          |                          |

# CHRONOLOGICAL HISTORY TELEPHONE SYSTEM MASTER MAINTENANCE AGREEMENT RLI #060597-RB

| Date(s)                | Description of Topic   |
|------------------------|--|
| 06-24-97               | County Commission approved the S/NC  |
| 08-15-97               | S/NC meeting to review the RLI process and approve the RLI draft   |
| 09-02-97               | RLI was distributed to the vendors   |
| 11-05-97               | S/NC meeting to review staff's analysis and executive summary - S/NC short-listed the vendors. Vendors short-listed were BellSouth, GTE, Sprint and WilTel (Williams). |
| 01-15-98 thru 02-03-98 | Vendor presentations conducted. The first hour included members of the S/NC to receive and overview from each of the four (4) vendors                                  |
| 04-09-98 thru 05-29-98 | Vendors were invited to do site visits to inventory equipment and service needs.   |
| 06-25-98               | Best and Final Offer Specifications (B&FO) were mailed to the vendors.  The closing for response to the B&FO was 07-24-98.   |
| 09-29-98               | S/NC meeting to rank vendors: (# 1 - BellSouth, # 2 - Sprint, # 3 - GTE, # 4 - WilTel)   |
| 10-01-98               | Interim agreement signed with BellSouth to provide maintenance services  |
| 10-05-98 thru 02-15-99 | Protest process, informal and hearing officer review and ruling. Protesting vendors were Sprint and WilTel   |
| 12-16-98               | Interim agreement (Amendment # 1) was extended for another 90 days<br>(expiration March 31, 1999) due to the protest   |
| 02-25-99               | Interim agreement (Amendment #2) was extended for 6 months (expiration<br>September 30, 1999) to allow staff to negotiate a contract.                                  |
| 04-20-99               | Informal negotiations began with BellSouth and County technical staff  |
| 04-29-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 05-04-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 06-01-99               | Informal negotiation meeting with BellSouth (SB & BB) and County technical staff   |
| 06-09-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 06-15-99               | Board approved the Director, Department of Safety & Emergency Services to replace lost OIT Director as Chair of the S/NC (Item #44)                                    |
| 06-22-99               | Informal negotiation meeting with BellSouth (SB) and County technical staf   |
| 07-16-99               | Informal penotiation meeting with BellSouth (SB) and County technical state  |
| 08-12-99               | Informal penotiation meeting with BellSouth (SB) and County technical state  |
| 08-19-99               | Informal negotiation meeting with BellSouth (SB) and County technical state  |

## CHRONOLOGICAL HISTORY TELEPHONE SYSTEM MASTER MAINTENANCE AGREEMENT CONTINUED

| Date(s)                | Description of Topic   |
|------------------------|--|
| 06-22-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 07-16-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 08-12-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 08-19-99               | Informal negotiation meeting with BellSouth (SB) and County technical staff  |
| 08-25-99 thru 08-26-99 | Sunshine meeting to negotiate the agreement between BellSouth  |
|                        | representatives (KF, SB, JC) and County technical and legal staff  |
| 08-30-99 thru current  | Continuous e-mails between BellSouth and County's legal and technical  |
|                        | staff to negotiate language within the draft agreement   |
| 09-08-99               | Interim agreement (Amendment #3) was extended for another 90 days  |
|                        | (expiration December 31, 1999) due to negotiation delays   |
| 10-12-99               | Conference call with BellSouth (KF & SB) to negotiation agreement with   |
|                        | County technical staff   |
| 11-08-99               | BellSouth provided a letter explaining the maintenance rate.   |
| 11-12-99               | BellSouth proposed a new port count and associated dollar value with and   |
|                        | without County standard language, termination for convenience and  |
|                        | performance/liquidated damage clauses.   |
| 11-30-99               | Interim agreement (Amendment #4) was extended for another 60 days  |
|                        | (expiration January 31, 2000).   |
| 12-01-99               | County sent the draft of the agreement and what the County believed to be  |
| 1                      | BellSouth's final offerings with a request that they respond to outstanding  |
| 1                      | contract issues and whether or not the County's understanding of   |
|                        | BellSouth's options were correct.  |
| 01-03-00               | Sunshine meeting between BellSouth executives (JC, PW, BB, TM) and   |
| l                      | staff (KF, SB, Cl, MK, DL), BellSouth's attorney (John Copeland), and  |
| 1                      | Broward Telecommunications staff to negotiate outstanding issues of the  |
|                        | agreement  |
| 01-03-00 thru 01-17-00 | Correspondence and verbal communication exchanged between BellSouth<br>staff and County's legal and Telecommunications staff to finalize the |
|                        | language of the agreement.   |
| 01-06-00               | Interim agreement (Amendment #5) was delivered to the Purchasing   |
| 01-08-00               | Division to request an extension for another 30 days (expiration March 1,  |
|                        | 2000) due to time needed for presentation to S/NC and Board for approval   |
|                        | of the draft agreement.  |
| 01/25/00               | S/NC meeting scheduled at 9::00, Govt. Ctr. Room 302 to request  |
| 1120100                | consideration to accept draft agreement.   |
| 02/15/00               | Board of County Commissioners accepted the agreement.  |
| 02/17/00               | Commissioner Gunzburger executes the agreement,  |
| DELLLOO                | Dominiasioner Galeburger executes are agreement.   |

### Summary of BellSouth Negotiation Activities

| Activity   | # of Meetings                         |
|--|---------------------------------------|
|  | /Correspondence                       |
| Draft reiterations                               | 11 drafts                             |
| Sunshine Meetings                                | 10 meetings, 7 with the S/NC, 3 with  |
|  | BellSouth & County staff              |
| BellSouth and County Staff Negotiation           | 10 informal meetings                  |
| Workshops and Meetings                           | · ·                                   |
| County Internal Meetings                         | Numerous                              |
| Correspondence Between BellSouth and County      | 90 internet messages                  |
| Staff  | 5 conference calls                    |
| . 9  | 14 faxes                              |
| 7 "1   | 7 letters                             |
| Correspondence Between Internal County Staff     | 40 e-mails, faxes and                 |
|  | memorandums                           |
| Four (4) different maintenance cost figures have | 4 letters received from SB, one to    |
| been provided by BellSouth after their quote was | clarify the reason for the cost       |
| received for the B&FO                            | increase and 1 final proposal offered |
|  | at the 1/3/00 Sunshine meeting        |
|  |                                       |
|  |                                       |
|  |                                       |
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|  |                                       |
|  |                                       |
|  |                                       |
|  |                                       |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                         | Nortel    | Company | Unit Material | Unit Labor | Total      |
|-------------------------|-----------|---------|---------------|------------|------------|
| Description             | Part #    | Part #  | Price         | Price      | Unit Price |
| Modules:                |           |         |               |            |            |
| System Core             | NTBK45    |         | 1,498.01      |            | 1,498.01   |
| InterGroup Module       | NT8D36    |         | 1,466.00      |            | 1,466.00   |
| IPE Module              | NT8D37EC  |         | 2,932.00      |            | 2,932.00   |
| IPE Module              | NT8D35    |         | 2,341.12      | 690.20     | 3,031.32   |
| CE/Network Module       | NT6D3906A |         | 1,872.66      | 466.65     | 2,339.31   |
| CE/Network Module       | NT6D44    |         | 5,619.00      |            | 5,619.00   |
| CE/Network Module       | NT8D34    |         | 1,872.66      |            | 1,872.66   |
| Meridian Mail Module    | NT6P01AA  |         | 2,959.00      | 1,062_50   | 4,012.50   |
| RPE Module              | NT8D47    |         | 3,745.32      | 225.25     | 3,970.57   |
| Wall Mount Fiber Remote | NT1P70    |         | 5,266.93      | 180.20     | 5,447.13   |
| Meridian MAX Module     | NT7D198A  |         | 5,900.00      | 180.20     | 6,080.20   |
| Meridian CCR Module     | NT7D19QA  | '       | 5,900.00      | 180.20     | 6,080.20   |
| Meridian IVR Module     | NTD19RA   |         | 22,022.34     | 180.20     | 22,202.54  |
| Meridian Link Module    | NT7D19AA  |         | 1,769.41      | 112.20     | 1,881.61   |
| Core/Network Module     | NT9D11    |         | 2,106.89      |            | 2,106.89   |
| Common Equipment:       |           |         | -,            |            | . ,        |
| CPU /Conf. Card         | NTAK01    |         | 924.53        |            | 924.53     |
| TDS/DTR 8 Channel       | NTAK03DA  |         | 795.91        | 64.60      | 860.51     |
| System Core Pack        | NTBK45AB  |         | 1,563.00      |            | 1,563.00   |
| Exp. Daughter Board     | NTBK47AB  |         | 280.84        |            | 280.84     |
| D-Chan, Handler Intfc   | NTAK93AA  | _       | 468.46        | 102.00     | 570.46     |
| SDI/DCH 3 Port          | NTAK02AB  |         | 1,404.79      | 32.30      | 1,437.09   |
| DTI/PRI                 | NTAK09    |         | 1,404.79      | 286.60     | 1,691.39   |
| MMI 68K Processor       | NTAK14BA  |         | 2,460.00      | 266.90     | 2,726.90   |
| MM2 Digital Voice Pr    | NTAK15AB  |         | 3,058.00      | 266.90     | 3,324.90   |
| MM3 Power Board         | NTAK13AA  |         | 670.00        | 266.90     | 936.90     |
| Release 5 MFA Card      | NTBK54AB  |         | 386.45        |            | 386.45     |
| Release 8 EFI Card      | NTBK55AB  |         | 360.49        | 64.60      | 425.09     |
| 2 - 4 Hr. Battery       | NTAK75AB  |         | 2,083.29      | 305.15     | 2,388.44   |
| Integrated CPU          | NTND01BA  |         | 2,341.12      |            | 2,341.12   |
| MSPS Card               | NTND02BA  |         | 1,732.24      |            | 1,732.24   |
| Floppy Disk Unit        | NTND15AA  |         | 702.10        |            | 702.10     |
| CPU Memory              |           |         | 2,808.99      |            | 2,808.99   |
| SMDU Card               | NT9D33A   |         | 1,404.79      | 819.40     | 2,224.19   |
| EMSI Card               | NT9D34AA  |         | 655.49        | 129.20     | 784.69     |
| I/O Processor Card      | NT6D63AA  |         | 1,310.98      | 32.30      | 1,343.20   |
| Core Multi Drive Unit   | NT6D64AA  |         | 2,314.12      | 32.30      | 2,346.42   |
| Line Side T1 Interface  | NT5D11    |         | 2,446.00      | 561.85     | 3,007.85   |
| Dual Port PRI/DTI       | NT5D12AA  |         | 5,383.75      | 561.85     | 5,945.60   |
|                         |           | DAGE 1  | 3,222.70      | ,          | -,-,-,-    |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

| Description             | Nortel           | Company | Unit Material | Unit Labor | Total      |
|-------------------------|------------------|---------|---------------|------------|------------|
| Description             | Part#            | Part #  | Price         | Price      | Unit Price |
| Ring Generator          | NT7D05AA         |         | 795.91        | 100.00     |            |
| CMA Card                | NTND10AA         | 649968  | 1,006.54      | 129.20     | 925.1      |
| Multi-Pur. ISDN         | NT6D73AA         | 045500  | 1,638.34      | 32.30      | 1,038.8    |
| Core to Network Intf.   | NT6D65AA         |         | 1,030.14      | 260.10     | 1,898.4    |
| Controller 4 Card       | NT8D01BC         | 648272  | 2,106.89      | 32.30      | 1,062.4    |
| Universal Trunk Card    | NT8D14BB         | 0402/2  | 1,685.63      | 129.20     | 2,236.09   |
| MSDL Card 4 Port        | NT6D80AB         | 601126  |               | 516.80     | 2,202.43   |
| Superloop Network Cd    | NT8D04BA         | 648275  | 2,106.89      | 129.20     | 2,236.09   |
| Conf/Tone&Digital       | NT8D17EA         | 648281  | 1,638.43      | 129.20     | 1,767.63   |
| 12 Mbyte Memory         | NTND09CA         | 040201  | 2,341.12      | 129.20     | 2,470.32   |
| 4 Mbyte Multi-Disk Unit | NTND16AA         |         | 2,457.94      |            | 2,457.94   |
| IOP & CMDU              | NT5D20BA         |         | 1,404.79      |            | 1,404.79   |
| Line Side T-1 Interface | NT5D11AA         | ';      | 3,651.51      | 32.50      | 3,684.01   |
| Download D Chan, Hd     | NTBK51BA         |         | 2,341.12      | 561.85     | 2,902.97   |
| Dual Port PRI/DTI card  | NT5D12AA         |         | 538.67        | 32.50      | 571.17     |
| Multi-purpose ISDN Proc | NT6D73AA         |         | 5,383.75      | 561.85     | 5,945.60   |
| Peripheral Signaling    | QPC43R           | 092837  | 1,638.43      | 260.10     | 1,898.53   |
| Seg. Bus Extender       | QPC215           | 092837  | 374.65        | 129.20     | 503.85     |
| Conference (Up to 10)   | QPC215<br>QPC444 |         | 1,170.56      | 129.20     | 1,299.76   |
| PRI ISDN Card           | OPC720F          | 601854  | 1,357.59      | 129.20     | 1,486.79   |
| Clock Controller for 71 | •                |         | 2,106.89      | 561.85     | 2,668.74   |
| Clock Controller for 51 | QPC471H          | 645378  | 702.10        | 129.20     | 831.30     |
| ESPI Card for 51        | QPC414C          |         | 936.33        | 129.20     | 1,065.53   |
| Perip. Card for 51      | QPC513H          | 600005  | 2,106.00      | 193.80     | 2,299.80   |
| MSI Card for 51         | QPC441D          |         | 936.33        | 129.20     | 1,065.53   |
| Floppy Disk Interface   | QPC584F          | 648484  | 655.49        | 129.20     | 784.69     |
| SDI 4 Port for 21       | QPC742F          |         | 491.47        | 129.20     | 620.67     |
| Digital Line Card       | QPC841C          |         | 1,333.99      | 193.80     | 1,527.79   |
| Analog MW Line Card     | NT8D02AB         | 601343  | 1,638.43      | 452.00     | 2,090.63   |
| Network DTR Card        | NT8D09AL         | NTI063  | 1,638.43      | 323.00     | 1,961.43   |
| E & M Trunk Card        | NT8D18AB         |         | 2,341.12      | 129.20     | 2,470.32   |
|                         | NT8D15AK         |         | 1,217.17      | 387.60     | 1,604.77   |
| Digitone Receiver Cd    | NT8D16AB         |         | 1,170.56      | 129.20     | 1,299.76   |
| Remote Carrier Intf.    | NT7R52AA         |         | 3,745.32      | 129.20     | 3,874.52   |
|                         |                  | PAGE 2  |               |            |            |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                                | Nortel                 | Company          | Unit Material      | Unit Labor      | Total        |
|--------------------------------|------------------------|------------------|--------------------|-----------------|--------------|
| Description                    | Part#                  | Part#            | Price              | Price           | Unit Price   |
| Equipment for Stock to Mainta  | in/Repair System(s):   |                  |                    |                 |              |
| Regulator - 48 Volt DC         | QPC163D                | 062420           |                    |                 |              |
| Ringing Generator              | QPC187D                | 646244           |                    |                 | ,            |
| Intergroup Switch              | QPC412C                | 646322           |                    |                 |              |
| 500 Port Line Card             | QPC60H                 | 646175           |                    |                 |              |
| SL-1 Line Card                 | QPC61H                 | 062216           |                    |                 |              |
| Peripheral Buffer              | QPC64K                 | 062293           |                    |                 |              |
| 10 Volt Converter              | QPC80                  | 092852           |                    |                 |              |
| 30 Volt Converter              | OPC82                  | 645749           |                    |                 |              |
| Power Monitor                  | QPC84S                 | 649570           |                    |                 |              |
| Note: The above listed items a |                        | ment required    | for stocked items  | to maintain/rep | air system(s |
|                                |                        | . *4             |                    |                 |              |
| Power & Cooling Eqpt.:         |                        |                  | 1 072 44           | 250 40          | 2.121.6      |
| PE Power Supp. DC              | NT6D40AB               |                  | 1,872.66           | 258.40          | 2,131.6      |
| CE Power Supp. DC              | NT6D41AB               | 55A047           | 1,872.66           | 32.50           | 1,905.       |
| Ringing Generator DC           | NT6D42CD               | 648588           | 795.91             | 129.20          | 925.         |
| E/PE Power Supply              | NT6D43AA               |                  | 2,106.89           | 32.30           | 2,139.       |
| MFA150 Unit                    | NT6C14GB               |                  | 2,996.02           | 450.50          | 3,446.       |
| CE Power Supply                | NT6D06AA               |                  | 1,872.66           | 180.20          | 2,052        |
| Rectifier -48 V                | NTOR71AA               | A0354954         | 4,307.00           | 450.50          | 4,757.       |
| Rectifier -52 V                | NT0R72AA               |                  | 1,966.47           | 452.20          | 2,418        |
| Rectifier Used in MFA150       | NT5C06CC               |                  | 1,778.85           |                 | 1,778        |
| Power Failure Transfer         | A0355200               |                  | 374.65             | 258.40          | 633.         |
| Software:                      |                        |                  |                    |                 |              |
| ACD/Mess. Processor            | SW0221C                |                  | 936.33             |                 | 936.         |
| nh. Call Center Route          | SW0225B                |                  | 795.91             |                 | 795.         |
| Additional Language            | SW7023                 |                  | 393.53             |                 | 393.         |
| Adv. ACD Features              | SW0202C                |                  | 421.26             |                 | 421.         |
| ACD Link MAX/ACD               | SW0205A                |                  | 140.42             |                 | 140.         |
| Opt. 71 Transaction Fee        | 599SL-1                |                  | 811.25             |                 | 811.         |
| Release 23 Software            | SW000J/Base            |                  | 2,808.99           |                 | 2,808.       |
| Mgmt. Reporting Package        |                        |                  | 901.52             |                 | 901.         |
| .oad Mgmt. Package C2          |                        |                  | 327.45             |                 | 327.         |
| Network ACD - NACD             |                        |                  | 2,925.81           |                 | 2,925        |
| Meridian Link                  | SW0251A                |                  | 936.33             | 1               | 936.         |
| Note: Software listed above    | is sold in increments. | , cost indicated | above is for incre | mental pricing. |              |
| Miscellaneous Ept.:            |                        |                  |                    |                 |              |
| Column Spacer Kit              | NT8D49                 |                  | 164.02             | 64.60           | 228.         |
| Blank Faceplate                | NT8D31AA               |                  | 21.24              |                 | 21.          |
| Oneach Lightning Protector     |                        |                  | 10.62              | 6.46            | 17.          |
|                                |                        | PAGE 3           |                    |                 |              |

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Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                                       | Nortel Comp  | •                      | Unit Labor      | Total      |
|---------------------------------------|--|------------------------|-----------------|------------|
| Description                           | Part# Part   | # Price                | Price           | Unit Price |
| Meridian Mail Options:                |  |                        |                 |            |
| Meridian Mail Shelf                   | NT6D39DC   | 1:660.06               |                 |            |
| VP8 Card                              | NT6P08AA   | 1,660.26               | 129.20          | 1,789.46   |
| VP4 Card                              | NT6P04AA   | 17,696.46              | 258.40          | 17,954.86  |
| Utility Card                          | NT6P03AA   | 9,176.27               | 258.40          | 9,434.67   |
| 68K Card                              | NT6P03AA<br>NT6P02AA   | 1,802.45               | 193.80          | 1,996.25   |
| Release 11 Base Software              | NIGPUZAA   | 2,752.94               | 193.80          | 2,946.74   |
| Additional Language                   | SW7023   | 1,368.00               |                 | 1,368.00   |
| 4 Port Voice Mail & SW                |  | 410.00                 |                 | 410.00     |
| 8 Port Voice Mail & SW                | AS7090   | 1,310.98               |                 | 1,310.98   |
| Storage Level 3 to 4                  | AS7091   | 1,966.47               |                 | 1,966.47   |
| 8 Port Full Svc. Voice Mail           | SW7055   | 4,915.88               | 258.40          | 5,174.28   |
| Common Eqpt. Cables:                  | AS7110   | 17,696.46              | 258.40          | 17,954.86  |
| PRI/DTI to Clock                      | APPROPRIES LES   |                        |                 |            |
| Network to I/O                        | NT8D79AB   | 25.96                  | 32.50           | 58.46      |
| InterCabinet Network                  | NT8D86BD   | 48.97                  | 32.50           | 81.47      |
| MSDL DCH Interface                    | NT8D98AD   | 98.53                  | 32.50           | 131.03     |
| SDI I/O to DTE/DCE                    | NTND26AA   | 94.96                  |                 | 94.96      |
| Network to Controller                 | NT8D95AA   | 39.53                  | 32.50           | 72.03      |
| Network to PE Cable                   | NT8D91AC   | 35.99                  | 32.50           | 68.49      |
| SDI Cable                             | NT8D85BB   | 19.47                  | 32.50           | 51.97      |
| Telephone Sets:                       | NT7D61EB   | 25.96                  | 2000            | 25.96      |
| M2006 Digital                         | the section of the se |                        | ·               | t : { 2 [r |
| M2008 Digital                         | NT9K05AA++   | 88.50                  | 34.85           | 123.35     |
| M2008 Display & PS                    | NT9K08AA++   | 157.53                 | 34.85           | 192.38     |
| M2008 Display & PS<br>M2008 Handsfree | NT9K08AC++ NT2K087   |                        | 1000            | 229.51     |
| M2008 HF & Display                    | NT9K08AB++   | 255.47                 | 34.85           | 290.32     |
| M2616 Digital                         | NT9K08AD++   | 267.00                 | 34.85           | 301.85     |
| M2616 Digital Display                 | NT9K16AA++   | 261.96                 | 34.85           | 296.81     |
| M2216 ACD                             | NT9K16AC++   | 343.97                 | 34.85           | 378.82     |
| M2250 Att. Console                    | NT2K18F03  | 359.00                 |                 | 359.00     |
| M8009 Phone                           | NT6G00AF   | 2,228.43               | 209.95          | 2,438.38   |
|                                       |  | 31.27                  | 28.90           | 60.17      |
| M8314 Handsfree Analog                |  | 125,67                 | 28.90           | 154.57     |
| M8417 Handsfree 2 Line                |  | 136.00                 |                 | 136.00     |
| M9216 Feature ISDN                    | A0407773   | 125.67                 | 28.90           | 154.57     |
| M93 16 Handsfree ISDN                 | A0407774   | 136.00                 |                 | 136.00     |
| Tolerhone Set Comments where +        | + is indicated above equates to  | colors (03 = Black, 35 | = Ash, 93 = Gra | y)         |
| Telephone Set Options:                | TOWNS A  |                        |                 |            |
| Single Key Mod. Foot                  | P07801++   | 5.25                   | 16.15           | 21.40      |
| Double Key Mod. Foot                  | P07802++   | 14.00                  | 16.15           | 30.15      |
| Power Supply Board                    | NT2K10WD   | 52.51                  |                 | 52.51      |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                           | Nortel   | Company | Unit Material | Unit Labor | Total      |
|---------------------------|----------|---------|---------------|------------|------------|
| Description               | Part#    | Part #  | Price         | Price      | Unit Price |
| Meridian Display Option   |          |         | 137.00        |            | 137.00     |
| Meridian Key Exp. Opt.    |          | 6H03    | 105.02        | 64.60      | 169.62     |
| Headsets:                 |          |         |               |            |            |
| Headset Headband          | A0378007 |         | 153.99        | 6.46       | 160.45     |
| MPA Headset Amplifer      | A0378008 |         | 111.51        | 6.46       | 117.97     |
| Headset Earloop           | A0378005 |         | 147.50        | 6.46       | 153.96     |
| Headset w/Earloop         | A0378006 |         | 147.50        |            | 147.50     |
| MIC Cushion (10 Pack)     |          |         | 22.00         |            | 22.00      |
| Ear Cushion (10 Pk)       | A0378018 |         | 33.04         |            | 33.04      |
| User Guides:              | •        |         |               |            |            |
| ACD User Guides           |          |         | 18.88         |            | 18.88      |
| Meridian Mail User 15 Pk  |          |         | 18.88         |            |            |
| Labor Rates:              | Ģ.       |         |               |            |            |
| Regular 8:00 am to 5:00pm | 4.7      |         |               | 64.00      | 64.00      |
| Overtime                  |          |         |               | 96.00      | 96.00      |
|                           |          | PAGE 5  |               |            |            |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|   | Nortel     | Company | Unit Material | Unit Labor | Total      |
|---|------------|---------|---------------|------------|------------|
| Description   | Part #     | Part#   | Price         | Price      | Unit Price |
|   |            |         |               |            |            |
| Meridian Option 11C System Confi                      |            |         |               |            | 7.3        |
| Option 11C Single Cabinet (AC)                        | NTSF1101   |         | 1,217.23      | 632.26     | 1,849.49   |
| Opt. 11C R24 Eng Document Pkg Coi                     |            |         | 112.36        |            | 112.36     |
| Opt., 11C Enterprise SW Pkg                           | NTSF8022   |         | 3,043.07      |            | 3,043.07   |
| SDI/DCH Package                                       | AS1073     |         | 1,451.31      | 157.99     | 1,609.30   |
| TMDI D-Channels                                       | NTSF8730   |         | 306.64        |            | 306.64     |
| TMDI Pkg (1.5MB)                                      | NTSF6800   |         | 1,591.76      | 210.72     | 1,802.48   |
| Clock Controller Card                                 | NTAK20AD   |         | 468.17        |            | 468.17     |
| Enh MM Card Opt 4-12 Pts, 5/10/24/                    | NTZC49AA   |         | 8,520.60      | 843.06     | 9,363.66   |
| MMail R13 Base Software                               | NTZC57AA   |         | 655.43        |            | 655.43     |
| Opt. 11C 100 Add TNS Enterprise                       | NTSF8103   |         | 3,511.24      |            | 3,511.24   |
| Opt. 11C 30 ft Expansion Cab. (AC)                    | NTSF2101   | -:      | 1,076.78      | 316.08     | 1,392.86   |
| 30 ft Dual Port Fiber Daughterboard                   | NTDK84AA   |         | 749.06        | 5.25       | 754.31     |
| 30 ft Fiber Daughterboard                             | NTDK22AA   |         | 468.17        |            | 468.17     |
| M2006 Sgl Line Dig Tel, Basic, Black                  | NT9K05AA03 |         | 88.49         | 26.32      | 114.81     |
| M2008 Standard Tel, Basic, Black                      | NT9K08AA03 |         | 114.71        | 26.32      | 141.03     |
| M2008 Standard Tel. w/Display, Blk                    | NT9K08AC03 |         | 229.40        | 26.32      | 255.72     |
| M2008HF Tel, Basic, Black                             | NT9K08AB03 |         | 157.30        | 26.32      | 183.62     |
| M2008 HF Tel, w/Display, Black                        | NT9K08AD03 |         | 255.62        | 26.32      | 281.94     |
| M2216 ACD Telephone, Black                            | NT9K18AC03 |         | 344.10        | 26.32      | 370.42     |
| M2616 Perf-Plus Tel, Basic, Black                     | NT9K16AA03 |         | 262.17        | 26.32      | 288.49     |
| M2616 Perf-Plus Tel, w/Display, Blk                   | NT9K16AC03 | 16      | 344.10        | 26.32      | 370.42     |
| M8004, Charcoal                                       | NTN02AAAC  |         | 32.76         | 26.32      | 59.08      |
| M8009 Universal, Black                                | A0404585   |         | 59.13         | 26.32      | 85.45      |
| M8314 Handsfree, Black                                | A0400006   |         | 125.44        | 26.32      | 151.76     |
| M3901 Entry, Charcoal                                 | NTMN31BA70 |         | 52.43         | 26.32      | 78.75      |
| M3902 Basic, Charcoal                                 | NTMN32BA70 |         | 108.14        | 26.32      |            |
| M3903 Enhanced, Charcoal                              | NTMN33BA70 |         | 219.58        | 26.32      | 134.46     |
| M3904 Profesional, Charcoal                           | NTMN34BA70 |         | 360.49        |            | 245.90     |
| Preprinted Feature Key Cap, Pkg 11                    | AS1182     |         | 300.49        | 26.32      | 386.81     |
| Mer. Telephone User Guide, Pkg 15                     |            |         |               |            |            |
| M2216 ACD Set User Guide, Pkg 15                      | AS1082     |         |               |            |            |
|   | AS1083     |         |               |            |            |
| M3901,M3902,M3903,M3904 Guides<br>Analog MW Line Card |            |         |               |            |            |
|   | NT8D09BA   |         | 1,638.58      | 263.46     | 1,902.04   |
| Line Side T1 Interface Assem                          | AS1461     |         | 2,528.09      | 105.37     | 2,633.46   |
| Universal Trunk Card                                  | NT8D14BB   |         | 1,685.39      | 157.99     | 1,843.38   |
| E&M Trunk Card  | NT8D15AK   |         | 1,217.23      | 316.08     | 1,533.31   |
| Miran Rel 2 Small (5 Channel)                         | NTVP1000   |         | 2,359.55      | 52.62      | 2,412.17   |
| Miran Rel 2 Medium (6 Channel)                        | NTVP1001   |         | 3,539.33      | 52.62      | 3,591.95   |
| Miran Rel 2 Large (10 Channel)                        | NTVP1002   |         | 4,194.76      | 52.62      | 4,247.38   |
| Class Modem Card                                      | NT5D60AA   |         | 2,621.72      | 157.99     | 2,779.71   |
| Special Console/Line Card Package                     | AS1013     |         | 2.340.83      | 105.37     | 2,446.20   |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                                      | Nortel    | Company | Unit Material       | Unit Labor | Total      |
|--------------------------------------|-----------|---------|---------------------|------------|------------|
| Description                          | Part ≇    | Part#   | Price               | Price      | Unit Price |
| Digital Line Card (DLC)              | NT8D02GA  |         | 1,638.58            | 105.22     | 1742.05    |
| Special M1 ATT. PC w/DLC             | AS1066    |         | 3,089.89            | 105,37     | 1,743.95   |
| Mat 6, End User C.S.                 | NTZC01AD  |         | -3                  | 526.90     | 3,616.79   |
| Mat 6 Sys Manage, Mktg. Bun          | NTZC04CA  |         | 573.51<br>11,470.04 | 1 (0( )(   | 573.51     |
| Mat 6 Call Acct. Small Expansion Li  | P0876391  |         |                     | 1,686.26   | 13,156.30  |
| MDR2000 Buffer Box 512kb 117VA       |           |         | 1,507.49            | 105.05     | 1,507.49   |
| Line Side T1 Interface Card, Inst    | P0907386  |         | 1,674.63            | 105.37     | 1,780.00   |
| VLAN Maintenance Cable               | NTAG81DA  |         | 14.98               |            | 14.98      |
| VEAN Maintenance Cable               | NIAGSIDA  |         | 98.31               |            | 98.31      |
| Meridian Option 51C System Confi     | guration: |         |                     |            |            |
| Mer 1 Opt 51C System Pkg DC          | SY1009D   |         | 7,490.64            | 2,107.80   | 9,598,44   |
| Mer 1 System Software Rel 24         | SW0000K   | · .     | 2,808.99            | 2,107.00   | 2,808.99   |
| RTU/FAST TDS                         | SW0028AL  |         | 2,000.55            |            | 2,000.99   |
| ISDN Networking                      | SW0051B   |         | 1,053.37            |            | 1,053.37   |
| Public ISDN Access                   | SW0053B   |         | 374.53              |            | 374.53     |
| Class Software                       | SW0040A   |         | 819.29              |            | 819.29     |
| ACD/Message Processing               | SW0221C   |         | 936.33              |            | 936.33     |
| RTU/Enhanced Call Center Mgmt.       | SW0224A   |         | 1,053.37            |            | 1.053.37   |
| Ringing Generator DC                 | NT6D42CD  |         | 795.88              | 105.37     | 901.25     |
| Network Card                         | OPC414C   |         | 936.33              | 105.37     | 1,041.70   |
| MFA150 Mod Power Asmb-Single Sh      | elAS1200D |         | 2,996.26            | 210.72     | 3,206.98   |
| PRI Package                          | AS1061    |         |                     | 421.53     | 2,621.91   |
| Multi-Purpose Serial Data Link       | NT6D80AB  |         | 2,106.74            | <u> </u>   | 2,106.74   |
| MM Exp Storage SW Level 1-2          | SW7049    |         | 4,915.73            |            | 4,915.73   |
| Ehn. MM EC Opt 4-24 Port             | SY7020D   |         | 7,209.74            | 1,930.64   | 9,140.38   |
| MMail Rel 13 Base Software           | NTZR57CA  |         | 1,310.86            |            | 1,310.86   |
| 8 Port Full Service Voice Processing | AS7110    |         | 17,696.64           | 210.72     | 17,907.36  |
| Analog Message Waiting Line Card     | NT8D09BA  |         | 1,638.58            | 263.46     | 1,902.04   |
| Universal Trunk Card                 | NT8D14BB  |         | 1,685.39            | 157.99     | 1.843.38   |
| Digitone Receiver Card               | NT8D16AB  |         | 1,170.41            | 105.37     | 1,275.78   |
| Class Modem Card                     | NT5D60AA  |         | 2,621.72            | 157.99     | 2,779.71   |
| Digital Line Card (DLC)              | NT8D02GA  |         | 1,638.58            | 105.37     | 1,743.95   |
| Special Console/Line Card Package    | AS1013    |         | 2,340.83            | 105.37     | 2,446.20   |
| 68060E CPU 128Mb                     | NT5D03FB  |         | 5,383.90            |            | 5,383.90   |
| Network to I/O Cable 6 ft            | NT8D86BD  |         | 49.16               |            | 49.16      |
| 2 Port SDI I/O to DTE/DCE Cbl 16 ft  | NT8D93AJ  |         | 39.33               |            | 39.33      |
| 2 Port SDI I/O to DTE/DCE Cbl 48 ft  | NT8D93AW  |         | 58.99               |            | 58.99      |
| SDI I/O to DTE/DCE Cbl 48 ft M/M     | NT8D95AW  |         | 72.10               |            | 72.10      |
| Inter-Cabinet Network Cable 6 ft     | NT8D73AD  |         | 111.42              |            | 111.42     |
| Network to PE Cable 2 ft             | NT8D85BB  |         | 19.66               |            | 19.66      |
|                                      |           | PAGE 7  | 25100               |            | 17,00      |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                                      | Nortel          | Company | Unit Material | Unit Labor     | Total      |
|--------------------------------------|-----------------|---------|---------------|----------------|------------|
| Description                          | Part #          | Part #  | Price         | Price          | Unit Price |
| PTI/DTI to Clock Controller Cbl 2 ft | NT8D79AB        |         | 26.22         |                | 26.22      |
| MSDL to I/O Panel Cable 6 ft         | NTND27AB        |         | 98.31         |                |            |
| MSDL DCHI Interface Cable 6 ft       | NTND26AA        |         | 85.21         |                | 98.31      |
| Module Side Cover                    | NT9D18AA        |         | 81.92         |                | 85.21      |
| M2006 Sgl Line Dig Tel, Basic, Black |                 |         | 88.49         | 26.32          | 81.92      |
| M2008 Std Bus Tel, Basic, Black      | NT9K08AA03      |         | 114.71        | 26.32          | 114.81     |
| M2008 Std Bus Tel w/Display, Black   | NT9K08AC03      |         | 229.40        | 26.32          | 141.03     |
| M2008HF Std Bus Tel, Basic, Black    | NT9K08AB03      |         | 157.30        | 26.32          | 255.72     |
| M2008 HF Std Bus Tel w/Display, Bla  |                 |         | 255.62        |                | 183.62     |
| M2216ACD Telephone, Black            | NT9K18AC03      |         | 344.10        | 26.32          | 281.94     |
| M2616 Perf-Plus Tel, Basic, Black    | NT9K16AA03      |         | 262.17        | 26.32          | 370.42     |
| M2616 Perf-Plus Tel, w/Display, Blac |                 |         | 344.10        | 26.32          | 288.49     |
| M8004, Charcoal                      | NT2N02AAAC      | •       | 32.76         | 26.32          | 370.42     |
| M8009 Universal, Black               | A0404585        |         | 59.13         | 26.32          | 59.08      |
| M8314, Black, Handsfree              | A0400006        |         | 125.44        | 26.32<br>26.32 | 85.45      |
| M3901 Entry, Charcoal                | NTMN31BA70      |         | 52.43         | 26.32          | 151.76     |
| M3902 Basic, Charcoal                | NTMN32BA70      |         | 108.14        | 26.32          | 78.75      |
| M3903 Enhanced, Charcoal             | NTMN33BA70      |         | 219.58        | 26.32          | 134.46     |
| M3904 Professional, Charcoal         | NTMN34BA70      |         | 360.49        | 26.32          | 245.90     |
|                                      | 141141145415470 |         | 300.49        | 26.32          | 386.81     |
| Meridian Option 61C System Config    | guration:       |         |               |                |            |
| Option 61C System Pkg DC             | SY1016D         | 2.5     | 11,235.96     | 2,529.33       | 13,765.29  |
| Meridian 1 Sys. Software Rel 24      | SW0000K         | (L) 4   | 2,808.99      |                | 2,808.99   |
| RTU/FAST TDS                         | SW0028A         |         |               |                | = .        |
| ISDN Networking                      | SW0051B         |         | 1,053.37      |                | 1,053.37   |
| Public ISDN Access                   | SW0053B         |         | 374.53        |                | 374.53     |
| Class Software                       | SW0040A         |         | 819.29        |                | 819.29     |
| ESA Enhanced Services                | SW0165A         |         | 1,170.41      |                | 1,170.41   |
| Music Broadcast                      | SW0155A         |         | 65.54         |                | 65.54      |
| RAN Broadcast                        | SW0150A         |         | 187.27        |                | 187.27     |
| ACD/Message Processing               | SW0221C         |         | 936.33        |                | 936.33     |
| RTU/Enhanced Call Center Mgt.        | SW0224A         |         | 1,053.37      |                | 1,053.37   |
| Multiple Queue Assignment            | SW0230A         |         | 702.25        |                | 702.25     |
| RTU/Enhanced ACD Overflow            | SW0222A         |         |               |                | 102.23     |
| Ringing Generator DC                 | NT6D42CD        |         | 795.88        | 105.37         | 901.25     |
| Filler Panel-Ringing Generator       | NT7D05AA        |         | 23.41         | 100.07         | 23.41      |
| Column Spacer Kit (2.75 in)          | NT8D49AA        |         | 163.86        | 52.62          | 216.48     |
| Pedestal/Top Cap Package DC          | AS1081D         |         | 3,277.16      | 1,580.80       |            |
| Network Card                         | OPC414C         |         | 936.33        | 1,360.60       | 4,857.96   |
| MFA150 Mod. Power Asmb-Single Sho    |                 |         |               |                | 1,041.70   |
| ALISO Mod. Power Asmb-Single She     | AS1200D         | PAGE 8  | 2,996.26      | 210.72         | 3,206      |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

| a [ |                                      | Nortel   | Company | Unit Material | Unit Labor | Total      |
|-----|--------------------------------------|----------|---------|---------------|------------|------------|
| -   | Description                          | Part#    | Part#   | Price         | Price      | Unit Price |
| l   | Description                          | 1 041 17 | 2       |               |            |            |
|     | MPR25E Mod. Power Rectifier 25 Amp   | NT5C06CC |         | 1,779.03      |            | 1,779      |
|     | VLAN Maintenance Cable               | NTAG81DA |         | 98.31         |            | 98.        |
|     | Downloadable DCHI for DDP            | NTBK51AA |         | 1,053.37      | 26.32      | 1,079.     |
|     | Dual Port DTI/PRI Package            | AS7200   |         | 5,617.98      | 421.53     | 6,039.     |
|     | PRI Package                          | AS1061   |         | 2,200.38      | 421.53     | 2,621      |
|     | 4 Port SDI Paddle Board Assembly     | AS1052   |         | 1,591.76      | 79.06      | 1,670.     |
|     | Multi-Purpose Serial Data Link       | NT6D80AB |         | 2,106.74      |            | 2,106      |
|     | Analog Message Waiting Line Card     | NT8D09BA |         | 1,638.58      | 263.46     | 1,902      |
|     | Universal Trunk Card                 | NT8D14BB |         | 1,685.39      | 157.99     | 1,843.     |
|     | Miran Rel 2 Small (5 Channels)       | NTVP1000 |         | 2,359.55      | 52.62      | 2,412.     |
|     | Miran Rel 2 Medium (6 Channels)      | NTVP1001 |         | 3,539.33      | 52.62      | 3,591.     |
|     | Miran Rel 2 Large (10 Channels)      | NTVP1002 | * 1     | 4,194.76      | 52.62      | 4,247      |
|     | Digitone Receiver Card               | NT8D16AB |         | 1,170.41      | 105.37     | 1,275      |
|     | Class Modern Card                    | NT5D60AA |         | 2,621.72      | 157.99     | 2,779      |
|     | Special Console/Line Card Package    | AS1013   |         | 2,340.83      | 105.37     | 2,446      |
|     | Digital Line Card (DLC)              | NT8D02GA |         | 1,638.58      | 105.37     | 1,743      |
|     | Special M1 ATT PC w/DLC              | AS1066   |         | 3,089.89      | 526.90     | 3,616      |
|     | 68060E CPU 128Mb                     | NT5D03FB |         | 5,383.90      |            | 5,383      |
|     | MTE Rls 9 S/W (Single User)          | NTJH09AA |         | 262.17        | 105.37     | 367        |
| М   | MMax-IPEE Mod. (Opt. 21-81C)         | NTJH17BA |         | 8,192.89      | 210.72     | 8,403      |
|     | MMax-IPEE RIs 9 Enhanced Software    | NTJHLIBA |         | 9,831.47      | 105.37     | 9,936      |
|     | 10 Agent Increment for MMax-IPE/IP   | S0005907 |         | 655.43        |            | 655        |
|     | MQA Reporting for Max Rls 9 SC       | S0005901 |         |               |            |            |
|     | RS232 Straight Cable 10 ft           | NTND91AA |         | 42.60         |            | 42         |
|     | Straight Thru Cable M/M 45 ft        | NT1R03DV |         | 203.18        |            | 203        |
|     | Straight Thru Cable M/F              | NT1R03EV |         | 196.63        | -          | 196        |
|     | 600Mb Data Cassette Tape             | A0605411 |         | 87.39         |            | 87         |
|     | DEC Terminal Package                 | AS7011   |         | 655.43        | 79.06      | 734        |
|     | Network to I/O Cable 6 ft            | NT8D86BD |         | 49.16         | -          | 49         |
|     | 2 Port SDI I/O to DTE/DCE Cble 48 ft | NT8D93AW |         | 58.99         |            | 58         |
|     | DDP to Clock Controller Cable 7 ft   | NTCG03AD |         | 39.33         |            | 39         |
|     | DDP to Clock Controller 2 ft 8 in    | NTCG03AB |         | 32.77         |            | 32         |
|     | Network to PE Cable 2 ft             | NT8D85BB |         | 19.66         |            | 19         |
|     | PRI/DTI to Clock Controller Cbl 2 ft | NT8D79AB |         | 26.22         |            | 26         |
|     | PRI/DTI to Clock Controller Cbl 4 ft | NT8D79AC |         | 29.49         |            | 25         |
|     | Network to Controller Cbl 6 ft       | NT8D91AD |         | 36.05         |            | 36         |
|     | 2 Part SDI I/O to DTE/DCE Cbl 16 ft  | NT8D93AJ |         | 39.33         |            | 39         |
|     | DDP to MSDL Cable 6 ft               | NTCK80AA |         | 85.21         |            | 85         |
|     | Intell Pheriph Eqpt Mod Pkg DC       | AS1054D  |         | 5,617.98      | 316.08     | 5,934      |
|     | Superloop Network Card               | NT8D04BA |         | 1,638.58      |            | 1,638      |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|                                     | Nortel       | Company    | Unit Material | Unit Labor     | Total      |
|-------------------------------------|--------------|------------|---------------|----------------|------------|
| Description                         | Part #       | Part#      | Price         | Price          | Unit Price |
| M2006 Sgl Line Tel, Basic, Black    | NT9K05AA     |            | 88.49         | 26.22          | 1110       |
| M2008 Std. Bus Tel, Basic, Black    | NT9K08AA     |            | 114.71        | 26.32          | 114.81     |
| M2008 Std Bus Tel w/Display, Black  |              |            | 229.40        | 26.32<br>26.32 | 141.03     |
| M2008HF Std Bus Tel, Basic, Black   | NT9K08AB     |            | 157.30        | 26.32          | 255.72     |
| M2008HF Std Bus Tel w/Display, Bl   |              |            | 255.62        |                | 183.62     |
| M2216ACD Telephone, Black           | NT9K18AC     |            | 344.10        | 26.32<br>26.32 | 281.94     |
| M2616 Perf-Plus Tel, Basic, Black   | NT9K16AA     |            | 262.17        | 26.32          | 370.42     |
| M2616 Perf-Plus Tel w/Display, Blac |              |            | 344.10        | 26.32          | 288.49     |
| M8004 Basic set, Charcoal           | NT2N02AAA    |            | 32.76         | 26.32          | 370.42     |
| M8009 Universal set, Black          | A0404585     |            | 59.13         | 26.32          | 59.08      |
| M8314 Black, Handsfree              | A0400006     |            | 125.44        | 26.32          | 85.45      |
| M3901 Entry, Charcoal               | NTMN31BA7    | - 6        | 52.43         | 26.32          | 151.76     |
| M3902 Basic, Charcoal               | NTMN32BA7    |            | 107.14        | 26.32          | 78.75      |
| M3903 Enhanced, Charcoal            | NTMN33BA7    |            | 219.58        | 26.32          | 133.46     |
| M3904 Professional, Charcoal        | NTMN34BA7    |            | 360.49        | 26.32          | 245.90     |
|                                     | TTTT TO TEST |            | 300.49        | 20.32          | 386.81     |
| Meridian Option 81C System Confi    | guration:    |            |               |                |            |
| Meridian 1 Option 81C System Pk DC  | SY1025D      |            | 28,323.98     | 4,215.69       | 32,539.67  |
| Meridian 1 System Software Rel 24   | SW0000K      |            | 2,808.99      | 4,213.09       | 2,808.99   |
| RTU/FAST TDS                        | SW0028A      |            | -,            |                | 2,000.53   |
| ISDN Networking                     | SW0051B      | Sec. 25. 4 | 1,053,37      |                | 1,053,37   |
| M Link 5C & CCR CO Resident Sftwa   | rsW7461A.    |            | 6,554.31      |                | 6,554.31   |
| Opt 81C Reqd. for Opt 81C           | SW0013A      |            | 0,001102      |                | 0,334.31   |
| ACD/Message Processing              | SW0221C      | d.         | 936.33        |                | 936.33     |
| RTU/Enhanced ACD Routing            | SW0223A      | :          | 374.53        |                | 374.53     |
| Enhanced Call Center Routing        | SW0225B      |            | 795.88        |                | 795.88     |
| RTU/Hold in Queue for IVR           | SW0227A      |            |               |                | 775.00     |
| RTU/Meridian Link Module SW         | SW0251A      |            | 936.33        |                | 936.33     |
| Ringing Generator DC                | NT6D42CD     |            | 795.88        | 105.37         | 901.25     |
| Filler Panel-Ringing Generator      | NT7D05AA     |            | 23.41         |                | 23.41      |
| Network Group Package DC            | AS1006D      |            | 9,363.30      | 210.72         | 9,574.02   |
| Network Card                        | QPC414C      |            | 936.33        | 105.37         | 1,041.70   |
| ine Side T1 Interface Card, Inst.   | P0907386     |            | 14.98         | 100.07         | 14.98      |
| fat 6, End User C.S.                | NTZC01AD     |            | 573.51        | 421.53         | 995.04     |
| dat 6 System Manage. Mktg. Bun      | NTZC04CA     |            | 11,470.04     | 1,686.26       | 13,156.30  |
| fat 6 Call Acct. Lg. Expansion Lice | P0876393     |            | 5,898.88      |                | 5,898.88   |
| IDR2000 Buffer Box 2Mb 117Vac/60    | NTZK52DA     |            | 2,153.08      |                | 2,153.08   |
| erminating Plug                     | QPF36B       |            | 7.02          |                | 7.02       |
| ystem 600/48 Mod Pwr Pkg Mn Cab     | AS1209D      |            | 11,235.96     | 263.46         | 11,499.42  |
| ownloadable DCHI for DDP            | NTBK51AA     |            | 1,053.37      | 26.32          | 1,079.69   |
|                                     |              | PAGE 10    | -,            | 40.32          | 1,079.09   |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

|   | Nortel   | Company | Unit Material | Unit Labor | Total      |
|---|----------|---------|---------------|------------|------------|
| Description   | Part#    | Part#   | Price         | Price      | Unit Price |
| Dual Port DTL/PRI Package                                   | 4.07200  |         | 5,617.98      | 421.52     | 6 020 61   |
|   | AS7200   |         | ,             | 421.53     | 6,039.51   |
| PRI Package   | AS1061   |         | 2,200.38      | 421.53     | 2,621.91   |
| Multi-Purpose Serial Data Link<br>Enh. MM EC Opt 28-48 Port | NT6D80AB |         | 2,106.74      | 2 107 90   | 2,106.74   |
| MMail Rel 13 Base Software                                  | SY7021D  |         | 14,419.48     | 2,107.80   | 16,527.28  |
|   | NTZR57CA |         | 1,310.86      | 210.72     | 1,310.86   |
| 8 Port Full Service Voice Processing                        | AS7110   |         | 17,696.64     | 210.72     | 17,907.36  |
| Meridian Companion Base Pkg.                                | SY8502N  |         | 4,391.39      | 421.53     | 4,812.92   |
| C3060 Portable Only and Doc                                 | NTHHIIGA |         | 311.34        |            | 311.34     |
| Portable Credit   | SW8501   |         | 98.31         |            | 98.31      |
| Companion PCI-B Kit   | NTHB08AA |         | 294.94        |            | 294.94     |
| Remote Set Device (RAD)                                     | NT8B80AP | 4       | 198.98        |            | 198.98     |
| Companion Manager   | NTHB09AA |         | 163.86        |            | 163.86     |
| Analog Message Waiting Line Card                            | NT8D09BA |         | 1,638.58      | 263.46     | 1,902.04   |
| Line Side T1 Interface Assemb 2                             | AS1460   |         | 2,528.09      | 105.37     | 2,633.46   |
| Universal Trunk Card  | NT8D14BB |         | 1,685.39      | 157.99     | 1,843.38   |
| Digitone Receiver Card                                      | NT8D16AB |         | 1,170.41      | 105.37     | 1,275.78   |
| Special Console/Line Card Package                           | AS1013   |         | 2,340.83      | 105.37     | 2,446.20   |
| Digital Line Card (DLC)                                     | NT8D02GA |         | 1,638.58      | 105.37     | 1,743.95   |
| Special M1 Att.PC w/DLC                                     | AS1066   |         | 3,089.89      | 526.90     | 3,616.79   |
| 68060E CPU 128 Mb   | NT5D03FB |         | 5,383.90      |            | 5,383.90   |
| 150 MByte Data Cassette Tape                                | A0352271 |         | 32.77         |            | 32.77      |
| Meridian Link & CCR IPEE Module                             | SY1223   |         | 8,192.89      | 210.72     | 8,403.61   |
| Straight Thru Cable M/M 45 ft                               | NT1R03DV |         | 203.18        |            | 203.18     |
| Straight Thru Cable M/F                                     | NT1R03EV |         | 196.63        | C ·        | 196.63     |
| SDI Multi-Port Cable 2 ft                                   | NT8D96AB |         | 58.99         |            | 58.99      |
| Network to I/O Cable 6 ft                                   | NT8D86BD |         | 49.16         |            | 49.16      |
| Ext Sys Mntr Serial Link Cable 25 ft                        | NT8D46AP |         | 9.84          |            | 9.84       |
| 2 Port SDI I/O to DTE/DCE Cbl 48 ft                         | NT8D93AW |         | 58.99         |            | 58.99      |
| DDP to Clock Controller Cable 7 ft                          | NTCG03AD |         | 39.33         |            | 39.33      |
| DDP to Clock Controller Cable 14 ft                         | NTCG03AA |         | 49.16         |            | 49.16      |
| Network to PE Cable 8 ft                                    | NT8D85BE |         | 22.95         |            | 22.95      |
| Network to Controller Cable 10 ft                           | NT8D91AF |         | 39.33         |            | 39.33      |
| Network to Controller Cable 12 ft                           | NT8D91AG |         | 42.60         |            | 42.60      |
| Network to Controller Cable 8 ft                            | NT8D91AE |         | 39.33         |            | 39.33      |
| Appl Mod to SDI PDL BRD Cble 6 ft                           | NT7D46AD |         | 32.77         |            | 32.77      |
| MSDL to I/O Panel Cable 6 ft                                | NTND27AB |         | 98.31         |            | 98.31      |
| Straight Thru Cable M/M 4 ft                                | NT1R03DC |         | 49.16         |            | 49.16      |
| Intell. Periph. Eqpt. Mod Pkg DC                            | AS1054D  |         | 5,617.98      | 316.08     | 5,934.06   |
| Column Spacer Kit (2.75 in)                                 | NT8D49AA |         | 163.86        |            | 163.86     |
| Pedestal/Top Cap Package DC                                 | AS1081D  |         | 3,277.16      | 52.62      | 3,329.78   |
|   |          | PACE 11 | 2,277.10      | 52.02      | Spr 27.10  |

Exhibit B

Meridian Option 11 - 81 Unit Purchase/Install Pricing

| D                                    | Nortel<br>Post # | Company | Unit Material<br>Price | Unit Labor<br>Price | Total<br>Unit Price |
|--------------------------------------|------------------|---------|------------------------|---------------------|---------------------|
| Description                          | Part#            | Part#   | rnce                   | Price               | Ulii Price          |
| Superloop Network Card               | NT8D04BA         |         | 1,638.58               |                     | 1,638.58            |
| M2006 Sgl Line Tel, Basic, Black     | NT9K05AA         |         | 88.49                  | 26.32               | 114.81              |
| M2008 Std. Bus Tel, Basic, Black     | NT9K08AA         |         | 114.71                 | 26.32               | 141.03              |
| M2008 Std Bus Tel w/Display, Black   | NT9K08AC         |         | 229.40                 | 26.32               | 255.72              |
| M2008HF Std Bus Tel, Basic, Black    | NT9K08AB         |         | 157.30                 | 26.32               | 183.62              |
| M2008HF Std Bus Tel w/Display, Blac  | INT9K08AD        |         | 255.62                 | 26.32               | 281.94              |
| M2216ACD Telephone, Black            | NT9K18AC         |         | 344.10                 | 26.32               | 370.42              |
| M2616 Perf-Plus Tel, Basic, Black    | NT9K16AA         |         | 262.17                 | 26.32               | 288.49              |
| M2616 Perf-Plus Tel w/Display, Black | NT9K16AC         |         | 344.10                 | 26.32               | 370.42              |
| M8004 Basic set, Charcoal            | NT2N02AAA        |         | 32.76                  | 26.32               | 59.08               |
| M8009 Universal set, Black           | A0404585         |         | 59.13                  | 26.32               | 85.45               |
| M8314 Black, Handsfree               | A0400006         | * 1     | 125.44                 | 26.32               | 151.76              |
| M3901 Entry, Charcoal                | NTMN31BA7        |         | 52.43                  | 26.32               | 78.75               |
| M3902 Basic, Charcoal                | NTMN32BA7        |         | 107.14                 | 26.32               | 133.46              |
| M3903 Enhanced, Charcoal             | NTMN33BA7        | ,       | 219.58                 | 26.32               | 245.90              |
| M3904 Professional, Charcoal         | NTMN34BA7        |         | 360.49                 | 26.32               | 386.81              |

Exhibit C Norstar Unit Purchase/Install Pricing

| Description                           | Nortel      | Company | Unit Material | Unit Labor | Total      |
|---------------------------------------|-------------|---------|---------------|------------|------------|
|                                       | Part#       | Part #  | Price         | Price      | Unit Price |
|                                       |             |         | 000.10        | 501.57     |            |
| 0 X 32 ICS KSU                        | NT7B53FA93  |         | 800.10        | 591.57     | 1,391.67   |
| CICS Bundled W/LS/DS Card             | NT7B58AA-93 | 882195  | 411.93        | 526.90     | 938.83     |
| CICS Bundled W/Caller ID Card         | NT7B58AB-93 | 882196  | 574.22        | 526.90     | 1,101.12   |
| CICS Bundled W/2 Port BRI U Card      | NT7B58AC-93 | 882197  | 823.88        | 632.26     | 1,456.14   |
| CICS Bundled W/4 Port BRI U Card      | NT7B58AD-93 | 882235  | 1273.27       | 526.90     | 1,800.17   |
| CICS Services Card                    | NTBB04GD-93 | 882208  | 199.73        | 26.32      | 226.05     |
| CICS Combo Services Card/TCM Exp.     | NTBB04GC-93 | 831813  | 686.56        | 26.32      | 712.88     |
| 4.1 Restricted Software W/RAD         | NT7B65AAAH  | 882674  | 274.63        | 13.12      | 287.75     |
| 4.1 Standard Software W/RAD           | NT7B65AAAG  | 882660  | 424.42        | 105.37     | 529.79     |
| 4.1 Standard Software W/RAD & AA      | NT7B65AAAJ  | 882675  | 512.99        | 13.12      | 526.11     |
| Rest. S/W to Standard S/W Upgrade     | NTAB2000    | 830132  | 299.60        | 52.62      | 352.22     |
| MICS Rel 4.1 NA Software              | NT7B83AAAJ  | 882661  | 849.01        | 105.37     | 954.38     |
| MICS Rel 4.1 XC Software              | NT7B83AAAK  | 882676  | 1298.24       | 13.12      | 1,311.36   |
| MICS NA Upgrade Tool                  | NTAB2569    | 882249  | 199.73        | 26.32      | 226.05     |
| MICS XC Upgrade Tool                  | NTAB2567    | 882248  | 199.73        | 26.32      | 226.05     |
| 2 Port Fiber Expansion Card           | NTBB02GA    | 882207  | 274,69        | 26.32      | 301.01     |
| 6 Port Fiber Expansion Card           | NTBB06GA    | 792955  | 748.98        | 26.32      | 775.30     |
| 6 Port Combo Fiber Expansion W/B58    |             |         |               |            |            |
| Services Card                         | NTBB25GA-93 | 796151  | 786.43        | 26.32      | 812.75     |
| MICS Services Cartridge               | NTBB24GA    | 882209  | 299.60        | 26.32      | 325.92     |
| Fiber Trunk Module                    | NTBB20FB    | 792957  | 337.04        | 148.81     | 485.85     |
| Fiber Station Module                  | NTBB41FB    | 882210  | 586.70        | 157.99     | 744.69     |
| Analog Station Module                 | NTBB51CA-93 | 831642  | 699.05        | 105.37     | 804.42     |
| Analog Station Module/Message         |             |         |               |            |            |
| Waiting                               | NTBB51CB-93 | 831641  | 798.92        | 105.37     | 904.29     |
| MICS 6 Port Copper Expansion Card     | NTBB07GA-93 | 792956  | 1248.30       | 26.32      | 1,274.62   |
| DR5 Software                          | NT5B25DK93  |         | 452.97        | 68.00      | 520.97     |
| Copper Trunk Module (8x24 & MICS)     |             | 169025  | 299.60        | 148.81     | 448.41     |
| Copper Station Module (8x24 &MICS)    |             | 169035  | 549.25        | 105.37     | 654.62     |
| 8x24 2-Port Copper Expansion Cartridg |             | 169015  | 249.66        | 26.32      | 275.98     |

Exhibit C Norstar Unit Purchase/Install Pricing

| Description                          | Nortel      | Company | Unit Material | Unit Labor | Total      |
|--------------------------------------|-------------|---------|---------------|------------|------------|
|                                      | Part#       | Part#   | Price         | Price      | Unit Price |
|                                      |             |         |               |            | c11.00     |
| 8x24 6-Port Copper Expansion Cartrid | NT5B27GA    | 169020  | 586.70        | 26.32      | 613.02     |
| 8x24 DR2 to DR5 Software Upgrade     | U8216       | 796031  | 372.00        | 157.99     | 529.99     |
| 8x24 DR3/4 to DR5 Software Upgrade   | U8220       | 796033  | 112.35        | 0.00       | 112.3      |
| .S/DS (Loop Start/Disconnect Supervi | sNT7B75GA   | 792934  | 287.11        | 26.32      | 313.4      |
| Caller ID                            | NT5B41GA-93 | 789633  | 449.39        | 26.32      | 475.7      |
| 2 Port BRI U Interface Card          | NT7B86GA-93 | 882202  |               | 26.32      | 725.3      |
| Port BRI U Interface Card            | NT7B87GA-93 | 882203  |               | 26.32      | 1,174.7    |
| 4 Port BRI S/T Interface Card        | NT7B76AA-93 | 882199  |               | 26.32      | 1,174.7    |
| DTI (Digital Trunk Interface)        | NT7B74GA    | 882198  |               | 210.72     | 2,008.2    |
| PRI Enabler Keycode (Use With DTI)   | NTAB2769    | 882321  | 299.60        | 26.32      | 325.9      |
| E&M (Tie Lines)                      | NT5B38GA-93 | 169640  |               | 26.32      | 463.2      |
| DID (Direct Inward Dial)             | NT5B37GA-93 | 169641  | 549.25        | 26.32      | 575.5      |
| Data Communication Interface         | NT8B53AA++  |         | 293.58        | 67.00      | 360.5      |
| M7100 (Black)                        | NT8B14AG03  | 831719  | 112.10        | 26.32      | 138.4      |
| M7100 (Ash)                          | NT8B14AG35  | 831720  | 112.10        | 26.32      | 138.4      |
| M7100 (Gray)                         | NT8B14GA93  | 831721  | 112.10        | 26.32      | 138.4      |
| M7208 (Black)                        | NT8B30AH03  | 831722  | 167.02        | 26.32      | 193.3      |
| M7208 (Ash)                          | NT8B30AH35  | 831723  | 167.02        | 26.32      | 193.2      |
| M7208 (Gray)                         | NT8B30AH93  | 831724  | 167.02        | 26.32      | 193.3      |
| M7310 (Black)                        | NT8B20AK03  | 831725  | 182.01        | 26.32      | 208.       |
| M7310 (Ash)                          | NT8B20AK35  | 831726  | 182.01        | 26.32      | 208.       |
| M7310 (Gray)                         | NT8B20AK93  | 831727  | 182.01        | 26.32      | 208.       |
| M7324 (Black)                        | NT8B40AH03  | 831728  | 244.42        | 26.32      | 270.       |
| M7324 (Ash)                          | NT8B40AH35  | 831729  | 244.42        |            |            |
| M7324 (Gray)                         | NT8B40AH93  | 831730  | 244.42        | 26.32      |            |
| M7410 (Black)                        | NT8B16AA03  | 82152   | 574.22        | 26.32      |            |
| M7410 (Ash)                          | NT8B16AA35  | 82152   | 3 574.22      | 26.32      | 600.       |
| M7410 (Gray)                         | NT8B16AA93  | 82150   | 8 574.22      | 26.32      | 600.       |
| M7410 Earbud Headset                 | A0653404    | 82153   | 6 81.92       | 5.25       | 87.        |
| M7410 Headband Headset               | A0653406    | 82153   | 7 114.70      | 5.25       | 119.       |
| BLF - Black                          | NT8B91CA-03 | 88228   | 3 89.88       | 52.62      | 142.       |
| BLF - Ash                            | NT8B91CA-35 | 88228   | 4 89.88       | 52.62      | 142.       |
| BLF - Gray                           | NT8B91CA-93 | 88228   | 5 89.88       | 52.62      | 142        |
| KLM - Black                          | NT8B41FA-03 | 88227   | 5 232.18      | 52.62      | 284        |
| KLM - Ash                            | NT8B41FA-35 | 88227   | 6 232.18      | 52.62      | 284        |
| KLM - Gray                           | NT8B41FA-93 | 88227   | 7 232.18      | 52.62      | 284        |
| NACU (Norstar Audio Conf. Unit)      | NTAB2666    | 88168   | 1 569.23      | 52.62      | 621        |
| CTA 100                              | NT8B83AAAC  | 88228   |               | 26.32      | 188        |
|                                      | NT8B83AAAF  | 88228   |               | 26.32      | 300        |
| CTA 150<br>CTA 500 Digital Modern    | NTBB33GA93  | 83181   | _             |            |            |

Exhibit C Norstar Unit Purchase/Install Pricing

| Description.                                       | Nortel         | Company | Unit Material | Unit Labor | Total      |
|--|----------------|---------|---------------|------------|------------|
|  | Part #         | Part #  | Price         | Price      | Unit Price |
| ATA (Analog Terminal Adapter)                      | 1. Transaction |         |               |            |            |
| AD (Station Applificant Description                | NT8B90AL93     | 830049  | 124.83        | 39.53      | 164.3      |
| SAP (Station Auxilliary Power Supply)<br>FASTRADII |                | 169226  | 42.44         | 13.12      | 55.5       |
| MDR 6  | NT8B80AAAB     | 881791  | 212.21        | 26.32      | 238.5      |
|  | NTAB2767       | 882320  | 349.53        | 26.32      | 375.8      |
| Norstar Manager                                    | NT8B81AK       |         | 133.20        | 32.00      | 165.2      |
| /MI (Voice Mail Interface)                         | NT8B89DA93     | 789240  | 748.98        | 26.32      | 775.3      |
| Vorstar Doorphone (Steel Faceplate)                | NT8B79FA       | 796131  | 162.28        | 26.32      | 188.6      |
| forstar Doorphone (Brass Faceplate)                | NTAB1223       | 796133  | 172.27        | 26.32      | 198.5      |
| Ooor Opening Controller                            | NT8B79FB       | 796132  | 92.38         | 13.12      | 105.5      |
| Forstar Remote Utilities Rls. 8.0                  | NTAB2792       | 881790  | 374.49        | 52.62      | 427.1      |
| iber Cable Kit                                     | NTAB1829       | 830256  | 34.95         | 13.12      | 48.0       |
| IICS Cable Management Kit                          | NTAB1521-93    | 796150  | 32.46         | 52.62      | 85.00      |
| ower Strip   | NT5B56AA       | 169230  | 14.98         | 0.00       | 14.9       |
| lash Voice Mail Light                              | NT5B31AAAC     | 882690  | 978.67        | 316.08     | 1,294.7    |
| lash Light to Flash Model 2 Upgrade                | NTAB4015       | 882691  | 1,248.30      | 316.08     | 1,564.38   |
| lash Voice Mail, Rls 1.9, Model 2                  | NT5B07AAAG     | 881787  | 1,909.90      | 632.26     | 2,542.10   |
| lash Voice Mail, Rls 1.9, Model 4                  | NTAB07AAAF     | 881788  | 2,833.65      | 632.26     | 3,465.91   |
| ash Voice Mail Upgrade 1.7 to 1.9                  | NTAB2782-Y2    | 882455  | 0.00          | 105.37     | 105.3      |
|  | NTAB1265       | 796129  | 998.65        | 210.72     | 1,209.37   |
|  | NT5B06AAAA     | 882218  | 1,909.92      | 421.53     | 2,331.45   |
|  | NT5B06AAAB     | 882219  | 2,833.66      | 421.53     | 3,255.19   |
|  | NT5B74AABC     | 882228  | 3,495.26      | 843.06     | 4,338.32   |
|  | NTAB2463       | 881676  | 998.65        | 105.37     | 1,104.02   |
|  | NT5B74AAAG     | 882220  | 4,241.74      | 632.26     | 4,874.00   |
|  | NT5B74AAAJ     | 882221  | 5,240.39      | 632.26     | 5,872.65   |
| pice Mail 4.0, Model 6 (w/Minnet)                  | NT5B74AAAL     | 882222  | 6,738.35      | 1,053.90   | 7,792.25   |
|  | NT5B74AAAN     | 882223  | 8,236.32      | 1,053.90   | 9,290.22   |
| pice Mail 4.0, Model 10 (w/Minuet)                 | NT5B74AAAQ     | 882224  | 9,734.30      | 1,159.26   | 10,893.56  |
|  | NT5B74AAAR     | 882225  | 11,232.27     | 1.159.26   | 12,391.53  |
|  | NT5B74AAAV     | 882226  | 12,730.24     | 1,159.26   | 13,889.50  |
|  | NT5B74AAAX     | 882227  | 14,228.21     | 1,159.26   | 15,387.47  |
| 5-30 (Fiber) to DVC (TCM) Adapter 1                | NTAB2261       | 831792  | 424.42        | 52.62      | 477.04     |
| S Voice Mail Service (4 Ch. 30 Hr.)                | SPP101         |         | 4,529.70      | 1,033.00   | 5,562.70   |
|  | SPP108         | 831826  | 4,369.07      | 210.72     | 4,579.79   |
|  | SPP109         | 831827  | 4,369.07      | 210.72     | 4,579.79   |
| gital Networking Option                            | NTAB2606       | 882260  | 1,497.97      | 105.37     | 1,603.34   |
| sktop Messaging (10 Seat License)                  | TAB2611        | 882289  | 998.65        | 0.00       | 998.65     |
|  | VTAB2618       | 882291  | 2,246.95      | 0.00       | 2,246.95   |
|  | VTAB2620       | 882292  | 3,994.58      | 0.00       | -,         |
| sktop Messaging (100 Seat License)                 |                | 882293  | 07//1/20      | 0.00       | 3,994.58   |

Exhibit C
Norstar Unit Purchase/Install Pricing

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| 2 Channel Upgrade                   | Part #<br>NTAB2602<br>NTAB2603 | Part # 881785 | Price    | Price  | Unit Price |
|-------------------------------------|--------------------------------|---------------|----------|--------|------------|
| 2 Channel Upgrade                   |                                | 881785        |          |        |            |
| 2 Channel Upgrade                   |                                | 881785        |          |        |            |
|                                     | NTAB2603                       |               | 1,747.63 | 368.81 | 2,116.44   |
| 4 Channel Upgrade                   |                                | 882257        | 3,245.60 | 526.90 | 3,772.50   |
| 6 Channel Upgrade                   | NTAB2604                       | 882258        | 4,743.56 | 526.90 | 5,270.46   |
| 8 Channel Upgrade                   | NTAB2605                       | 882259        | 6,241.53 | 526.90 | 6,768.43   |
| MS-PEC (8 Channel Expansion)        | NTBB80AB93                     | 831817        | 748.98   | 210.72 | 959.70     |
| DVC (Digital Voice Card)            | SPP138                         | 824417        | 1,747.63 | 0.00   | 1,747.63   |
| 2 Channel Keycode (DVC Only)        | NTAB1306                       | 796060        | 1,747.63 | 316.08 | 2,063.71   |
| 8 MB RAM Upgrade                    | NTAB1326                       | 796064        | 274.63   | 105.37 | 380.00     |
| 16 MB RAM Upgrade                   | NTAB2529                       | 823620        | 499.32   | 79.06  | 578.38     |
| 4.0 VM Software Pkg.                | NTAB2594                       | 882454        | 49.93    | 0.00   | 49.93      |
| 4.0 VM Upgrade Kit (Used 2/882454)  | NTAB2598                       | 882255        | 499.32   | 105.37 | 604.69     |
| Startalk A.B., and C Y2K Upgrade    | NTAB1695                       | 794524        | 1.33     | 210.72 | 212.05     |
| Instant Internet 100 w/ISDN         | CQ1001108                      | 864700        | 1,226.22 | 421.53 | 1,647.75   |
| Instant Internet 100 w/56K Flex     | CQ1001109                      | 864701        | 1,226.22 | 421.53 | 1,647.75   |
| Instant Internet 100 w/56x2/V.90    | CQ1001110                      | 864702        | 1,226.22 | 421.53 | 1,647.75   |
| Instant Internet 400 w/T1           | CQ1001078                      | 864704        | 6,382.81 | 526.90 | 6,909.71   |
| Instant Internet 400 w/V.35         | CQ1001082                      | 864705        | 4,575.74 | 526.90 | 5,102.64   |
| 24 Port 255 10/100 Hub              | AT2201E10                      | 864707        | 1,934.85 | 421.53 | 2,356.38   |
| 100 Base-T Cascade Cable (use w/255 | IAT2218002                     | 864709        | 99.88    | 26.32  | 126.20     |
| 12 Port 350 10/100 Switch           | AL2012E18                      | 864710        | 2,575.07 | 421.53 | 2,996.60   |
| 24 Port 350 10/100 Switch           | AL2012E17                      | 864711        | 3,220.45 | 421.53 | 3,641.98   |
| 1 Port 250 100 Base-FX MDA          | AT2204003                      | 864708        | 773.17   | 421.53 | 1,194.70   |
| 4 Port 400 100 Base-FX MDA          | AL2033003                      | 864712        | 2,058.76 | 421.53 | 2,480.29   |
| 4 Port 400 10 Base-T/100 Base-TX M  | II AL2033004                   | 864713        | 1,284.31 | 421.53 | 1,705.84   |
| Datasmart 658 T1 Single Port Add/Dr | 0/72658                        | 821801        | 2,195.14 | 105.37 | 2,300.51   |
| Datasmart T1 Max Dual Port Add/Dro  |                                | 821814        | 2,965.36 | 157.99 | 3,123.35   |
| Crosspath T1 Mini-DCS               | 77710                          | 822057        | 7,611.25 | 52.62  | 7,663.87   |
| T1 to Datasmart/Crosspath Unit      | 93010151                       | 824445        | 55.02    | 26.32  | 81.34      |
| Datasmart to V.35 Router            | 95010052                       | 821459        | 115.11   | 26.32  | 141.43     |
| Datasmart Mounting Tray             | 78031                          | 821806        | . 80.41  | 26.32  | 106.73     |
| NDI, License, V.35 Cable            | NTAB2943                       | 882702        | 2,327.35 | 157.99 | 2,485.34   |
| NDI, License, Bay DB-44 Cable       | NTAB3098                       | 882703        | 2,327.35 | 157.99 | 2,485.34   |
| NDI, License, Cisco DB-60 Cable     | NTAB3099                       | 882704        | 2,327.35 | 157.99 | 2,485.34   |
| Norstar Data Interface (NDI)        | NTBB26CA-93                    | 882694        | 719.36   | 131.68 | 851.04     |
| Bandwidth Allocation License        | NTAB2447                       | 823614        |          | 0.00   | 1,730.71   |
| NDI V.35 Cable                      | NTAB2936                       | 882696        | 372.38   | 13.12  | 385.50     |
| NDI RS-449 Cable                    | NTAB2937                       | 882697        |          | 13.12  | 385.50     |
| NDI EAI-530A Cable                  | NTAB2938                       | 882698        |          | 13.12  | 385.50     |
| NDI EAI-530/RS-232 Cable            | NTAB2939                       | 882699        |          | 13.12  | 385.50     |
| NDI Bay DB-44 Cable                 | NTAB2939                       | 882700        |          | 13.12  | 385.50     |

Exhibit C Norstar Unit Purchase/Install Pricing

| Description                           | Nortel     | Сошрапу  | Unit Material | Unit Labor | Total      |
|---------------------------------------|------------|----------|---------------|------------|------------|
|                                       | Part #     | Part #   | Price         | Price      | Unit Price |
| NDI Cisco DB-60 Cable                 | NTAB2941   | 882701   | 372.38        | 13.12      | 385.50     |
|                                       | A0651109   | 169631   | 159.96        | 6.18       | 166.14     |
| Monaural (Headband)                   |            | 830264   | 186.60        | 6.18       | 192.78     |
| Binuaral (Headband)                   | A0651110   | 830298   | 197.26        | 6.18       |            |
| Binaural NC (Headband)                | A0378152   | 00000    | 499.91        | 0.10       | 203.44     |
| Wireless Amplifier (Headset Separate) | A0651108   | 831628   |               | 61.91      | 561.82     |
| 3 in 1 Headset (For Use w/Wireless)   | A0651112   | 831698   | 134.96        | 6.18       | 141.14     |
| Ear Hook Kit                          | A0378013   | 169302   | 20.00         | 6.18       | 26.18      |
| PC Console with CTA100                | NT8B83AAAA | 882278   | 1,416.73      | 123.96     | 1,540.69   |
| PC Console with CTA 1501              | NT8B83AAAB | 882279   | 1,588.11      | 123.96     | 1,712.07   |
| PC Console CD-Rom (Software only)     | A0720202   | . 823656 | 1,256.77      | 0.00       | 1,256.77   |
| 1 Attendant License Upgrade           | NTAB2231   | 882239   | 936.86        | 0.00       | 936.86     |
| 4 Attendant License Upgrade           | NTAB2232   | 882240   | 1,860.02      | 0.00       | 1,860.02   |
| 5 Watt Horn (One Way)                 | 456074     | 580520   | 138.37        | 46.50      | 184.87     |
| 5 Watt Talkback Horn (One Way)        | 456071     | 580673   | 74.19         | 46.50      | 120.69     |
| 15 Watt Horn (One Way)                | 456055     | 580609   | 163.14        | 46.50      | 209.64     |
| 8" Ceiling Speaker (One Way)          | 456077     | 580500   | 47.55         | 46.50      | 94.05      |
| 8" Ceiling Speaker (Talkback)         | 456075     | 580674   | 36.18         | 46.50      | 82.68      |
| Bridge/Backbox Mounting Hardware      | 456059     | 580679   | 22.81         | 30.96      | 53.77      |
| V-2000 Page Control (1 Zone, 12P.U.)  | 436178     | 580540   | 204.45        | 123.96     | 328.41     |
| V-2001 Page Control (1 Zone, 20P.U.)  | V2001-A    | 580682   | 296.37        | 123.96     | 420.33     |
| V-2006 Page Control (6 Zone, 30P.U.)  | 436452     | 580556   | 617.49        | 123.96     | 741.45     |
| 6 P.U. Power Supply                   | 433512     | 580627   | 34.24         | 0.00       | 34.24      |
| FM Tuner                              | 455187.    | 580665   | 112.21        | 61.91      | 174.12     |
| Tuner Power Supply (Use w/455087)     | 433159     | 580626   | 17.46         | 0.00       | 17.46      |
| Volume Control (Wall Mount)           | 457083     | 580615   | 30.43         | 30.96      | 61.39      |
| Message/Music On Hold                 | SC4        | 820206   | 899.30        | 61.91      | 961.21     |
| Message On Hold - 4 Mins.             | 451617     | 729187   | 774.46        | 61.91      | 836.37     |
| Message On Hold - 8 Mins.             | 451666     | 729186   | 941.49        | 61.91      | 1,003.40   |
| Maestro 900 DSS (Black)               | A0664093   | 823521   | 210.98        | 26.32      | 237.30     |
| Maestro 4625CT (Black)                | A0658355   | 831738   | 141.28        | 26.32      | 167.60     |
| Tropez 1 Line Cordless                | 900NDX     | 794573   | 313.00        | 30.96      | 343.96     |
| Tropez 2 Line Cordless                | 6400-70    | 764575   | 492.90        | 30.96      | 523.86     |
| Tropez Clip-On Holster                | GRIPIT     | 820408   | 24.04         | 0.00       | 24.04      |
| Noisy Area Handset/Confidencer (Black | NTOCO9NL03 | 796154   | 50.78         | 0.00       | 50.78      |
| Noisy Area Handset/Confidencer (Gray  |            | 796156   | 47.61         | 0.00       | 47.61      |
| Noisy Area Handset/Confidencer (Beige |            | 796155   | 47.61         | 0.00       | 47.61      |
|                                       | 454128     | 793066   | 791.91        | 30.96      | 822.87     |
|                                       | 454132     | 793074   | 1,585.41      | 30.96      | 1,616.37   |
| M7324 Feature Card                    | P0709289   | 723897   | 0.67          | 0.00       | 0.67       |
| M7310 Feature Card                    | P0749850   | 723889   | 0.67          | 0.00       | 0.67       |

Exhibit C Norstar Unit Purchase/Install Pricing

| Description                   | Nortel    | Company  | Unit Material | Unit Labor | Total      |
|-------------------------------|-----------|----------|---------------|------------|------------|
| -                             | Part#     | Part#    | Price         | Price      | Unit Price |
| 1 (7200 F                     | P0709283  | 723895   | 0.67          | 0.00       | 0.67       |
| M7208 Feature Card            |           | 796137   | 1.33          | 0.00       | 1.33       |
| Startalk Flash User Guide     | P0803806  |          |               |            |            |
| Norstar Voice Mail User Guide | P0869198  | 821251   | 1.33          | 0.00       | 1.33       |
| VM Training Video             | VT030     | 796146   |               | 0.00       | 13.32      |
| Norstar CBT CD                | 980451    | 881662   | 39.94         | 0,00       | 39.94      |
| Analog Line Protector         | 6-AP      | 302520   |               | 5.25       | 15.86      |
| T1 Line Protector             | RJ-AP45   | 789334   | 36.83         | 13.12      | 49.95      |
| OPX Line Protector            | 6-DP      | 302521   | 10.61         | 5.25       | 15.86      |
| 2x1 Package w/XC Software     | AS1251    | 821492   | 1,802.44      | 316.08     | 2,118.52   |
| 6x2 Package w/XC Software     | AS1252    | 821493   | 4,260.30      | 843.06     | 5,103.36   |
| Base Station                  | NTAE20AA  | -:797035 | 475.19        | 105.37     | 580.56     |
| Omni Outdoor Antenna          | NTAE50AA  | 797136   | 376.87        | 105.37     | 482.24     |
| Portable Handset              | NTHH! IEA | 821495   | 311.33        | 26.32      | 337.65     |
| Charger Kit w/Battery         | NTHH06CA  | 797042   | 131.09        | 0.00       | 131.09     |
| Portable Credit               | SW8501    | 797049   | 98.32         | 0.00       | 98.32      |
| Portable Clip-On Holster      | NTHH24AA  | 797047   | 16.38         | 0.00       | 16.38      |
| Companion Headset             | NTHH23BA  | 797046   | 114.70        | 5.25       | 119.95     |
| 8-Bix Remote Power Interface  | NTE023AA  | 881004   | 458.80        | 26.32      | 485.12     |
| 16-Bix Remote Power Interface | NTE024AA  | 881005   | 786.52        | 0.00       | 786.52     |
| 110V Plug-In Transformer      | A0386334  | 797026   | 39.32         | 0.00       | 39.32      |
| LABOR RATES:                  |           |          |               | ,          |            |
| Regular 8:00 am to 5:00 pm    |           |          |               | 64.00      | 64.00      |
| Overtime                      |           |          | ,             | 96.00      | 96.00      |